

it's *the*  
event

Saving Time  
and Money

*Navigating*  
through technology

ITS continues to create services that offer not only convenience but viable ways for you to save time, money and resources. The **Penn State Computer Store** can provide all of your IT needs from computers to tech toys - at a Penn State discount. The **Software Contract Program** helps ensure that popular software is available at reduced, site license prices. **PAC-ITS**, available via the Web or on CD, contains commercial software licensed for use by Penn State students, faculty and staff.

**Voice-over-IP technology** offers state-of-the-art telephone communications with proven savings over current telephone configurations. The **Penn State Call Center's Message Service** will release you from the office by allowing your calls to be forwarded to a Call Center Operator for message coverage over the lunch hour, during holidays or other occasions when the need may arise. Two Calling Card options, the **Penn State Travel Calling Card** and the **International Prepaid Calling Card**, provide significant cost savings to departments by offering lower national and international rates for long distance calls. ITS can also help you select the best **cellular** plan for both your departmental and personal use.

The **Penn State Portal** is your panoramic view of Penn State, providing a framework of content from which unique and personal environments can be forged to create personal compositions of the Penn State terrain. The Portal's architecture, which is designed to pull knowledge from official University information sources, enables not only Portal content providers but also users with the power to aggregate relevant content, fostering a self-serve environment. The Portal's content creation methods allow information to be managed, processed and synthesized, providing an intuitive way for students, faculty and staff to syndicate a message, target an audience and reach new audiences.

ITS offers **plotting services** so that departments can create large format color posters from Postscript output.

**Document imaging** and the **Electronic Document Distribution System (eDDS)** provide departments with convenient methods to access and view reports and documents, helping you to decrease volumes of paper. ITS also provides a secure and stable eCommerce environment for online payment processing.



PENNSTATE



## Resources

### **Penn State's Computer Store**

Providing all of your IT needs from computers to tech toys - at a PSU discount!

<http://computerstore.psu.edu/>

### **VoIP**

State-of-the-art telephone communications with proven savings.

<http://tns.its.psu.edu/services/voice/voip/Cisco-VoIP.asp>

### **Penn State Calling Options - Best Rate Finder**

Determine which calling card option is going to be the easiest on your departmental budget.

<http://css.its.psu.edu/es/phone/bestrate.html>

### **Call Center Message Service**

Telephone Message Services that cater to your needs!

<http://tns.its.psu.edu/services/staff/callcenter/messageservice.html>

### **The Penn State Portal**

Your personalized view of University and Internet resources.

<https://portal.psu.edu/> and <http://www.psu.edu/portalproject/>

### **Plotting Services**

Need a poster? Large Format Color PostScript Plotting Services are available for a fee

<http://viz.aset.psu.edu/ga5in/PlottingServices.html>

### **Document Imaging and Electronic Document Distribution System (eDDS)**

Offices are using these tools to provide their customers with reports via the Web rather than paper.

[http://ais.its.psu.edu/document\\_imaging/index.html](http://ais.its.psu.edu/document_imaging/index.html)

<http://ais.its.psu.edu/edds/index.html>

**its@PennState**  
information technology services